



**JZ-010-1047005**

Seat No. \_\_\_\_\_

**Fourth Year B. H. T. M. (Sem. VII) (CBCS)  
Examination**

**October - 2019**

**7.5 : Hotel & Human Resource Management\*\*\*  
(New Course)**

**Faculty Code : 010**

**Subject Code : 1047005**

Time : 3 Hours]

[Total Marks : 70

- Instructions :** (1) All questions carry 14 marks each.  
(2) Attempt any **three** questions from 1 to 5.  
(3) Attempt any **two** questions from 6 to 9.

- 1 Explain in detail the foundations of Individual Behaviour ? Write a note on any 2 of the following as mentioned :  
(a) Personality (b) Attitude (c) Emotions
- 2 Define Motivation ? What are the components of Motivation? Explain Douglas McGregor's Theory X and Theory Y of motivation and its implication in an organization.
- 3 Elucidate on the 5 functions and 14 principles of Management as proposed by Henri Fayol with relevant examples wherever required.
- 4 What is organizing ? List the principles of Organizing? How is the function of Organizing important to any organization ?
- 5 List the characteristics of a Group. How does decision making happen and elucidate on the methods used by a group to take decisions ?
- 6 Explain Trade Union Act 1926 in detail. Explain in detail the reasons to join the Trade Union.
- 7 Explain Reward Management. Draw the reward management module.
- 8 What is Performance Management ? Explain in detail the tools used in performance management.
- 9 Explain the concept of "Learning and Condition of Effective Learning" in detail.